

Toshiba Taps Webroot to Provide Web Security in the Cloud

The Tokyo-based Toshiba Corporation is a brand recognized for its innovative electronic and electrical products. With a global reach of 161,000 employees on six different continents, Toshiba is the ninth largest manufacturer of electronics with annual sales over 53 billion dollars.



The Problem

At the Toshiba branch in France, Jerome Jasmin, Director of the Information Department, and his staff of 12 were working hard to provide efficient Web protection to the branch's 600 employees. They had two different solutions in place for Web security—a hardware appliance and a software product—but malware still seeped through. Moreover, 50 employees were using the latest generation of industry-leading Toshiba laptops to remotely connect to the network, and these mobile PCs were even less protected against web threats.

Using two different solutions cost extra time, money and resources and was eventually considered inefficient and ineffective. Toshiba headquarters required that Web security be improved and expanded to include inbound and outbound Web filtering for malware—so Jasmin began researching to find a better and more affordable solution.

"We were doing research on different products and we needed to find one specifically for Web filtering that would be affordable but still offer great security," Jasmin says. "One of our technical specialists had heard good things about Webroot Web Security SaaS and we decided to try it out."

The Solution

Toshiba France signed up for a free trial to test drive the Web security service from Webroot. The trial was successful and quickly led to a full implementation. Since beginning to use Webroot Web Security SaaS, the company is now protected against malware and spyware thanks to Webroot's automated threat research system, Phileas, which hunts the Web and discovers spyware faster and more efficiently than any other spyware research method. The sites that do contain malware are automatically blocked through the URL filtering engine to ensure additional protection.

Comments

"We only need to designate one person to be in charge of managing the system. They can print many different types of reports and then they provide a detailed report which we review and discuss at our monthly security meeting—our management team loves it!"

**—Jerome Jasmin
Director of the Information
Department, Toshiba France**

As a busy IT professional, Jasmin enjoys the easier management with Web filtering.

“Toshiba headquarters sent us a list of all the domains that they wanted blocked,” Jasmin says. “Instead of having to take the time to do it ourselves, we just sent a request to Webroot, and they did it for me. It’s that simple to add or delete domains from the list of ones we want blocked.”

The Benefits

“Cost was definitely one of the deciding factors but it wasn’t the only reason we chose Webroot,” Jasmin says. “Security SaaS is also great because it protects all of the employees regardless of where they are—plus it’s hosted and I liked the idea of a managed service.”

With Webroot Web Security SaaS, businesses can apply Internet access policies to individual users or groups based on site categories, time or user location. For even greater control, customized URL lists can be created.

Jasmin and his staff also utilize the data reporting system to monitor and maintain their network security. Web traffic data is logged in real-time to ensure accurate reporting. This data is taken from all system domains and stored and optimized for report generation. An administrator can schedule reports to run automatically and can customize them to include data such as Web traffic trends, blocked malware, bandwidth usage and more. Jasmin and his team use these reports to analyze their Web security and to make changes to ensure that Toshiba always has the best threat detection and monitoring to fit their company’s needs.

“Because of the Web Security Management Dashboard, we only need to designate one person to be in charge of managing the system. They can print many different types of reports and then they provide a detailed report which we review and discuss at our monthly security meeting—our management team loves it!”

Jasmin is so pleased with Web Security SaaS that he is already contemplating adding more features to his security package with Webroot Email Security and Archiving.

“We are very interested in the archiving abilities,” Jasmin says. “Because we are such a large company, being able to track our emails and filter them is something that we will soon be discussing and hopefully implementing.”

Thanks to Webroot Web Security SaaS, Toshiba France is able to easily filter and manage all of its Web activity in a cost-efficient and time-effective way. All staff receives the same high level of protection, regardless of whether they are working remotely or on-site. Toshiba France IT staff can easily access all records and information quickly to create a flexible yet powerful security strategy.

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